

ENHANCED CARE MANAGEMENT (ECM)



ENHANCED CARE MANAGEMENT OVERVIEW




Enhanced Care Management (ECM) is a Medi-Cal program designed to help individuals and families with meeting their health needs. ECM provides a dedicated Lead Care Manager that coordinates medical care, mental health services, and community resources to improve overall health outcomes.

WHO IS ELIGIBLE

ECM is available to Medi-Cal members who are currently receiving services from CASA of Santa Cruz County. Their Medi-Cal needs to be through Central California Alliance for Health (the Alliance). You may qualify for our ECM services if you have chronic health conditions, frequent hospital or emergency room visits, have been justice-involved, are experiencing homelessness, or need extra support managing your physical or behavioral health.

ECM services are fully covered by the Alliance at no cost to you. If you think you may qualify, our team at CASA of Santa Cruz County can help connect you and guide you through the enrollment process.

Interested in Learning More?

-  (831) 761-2956 x122
-  ecm@casaofsanatacruz.org
-  <https://casaofsantacruz.org>

ABOUT US

VISION AND MISSION

CASA of Santa Cruz (est. 1992) is a nonprofit dedicated to advocating for children and youth, providing court-appointed volunteers so each child in the dependency and juvenile court system feels cared for and connected with the people, families, and resources they need to heal and flourish into adulthood.

WHAT DOES ECM OFFER?



Dedicated Care Coordination

In coordination with you, the Lead Care Manager will provide:

- Advocacy at meetings and with doctors/specialists
- Coordinating care between multiple providers
- Helping navigate complex healthcare systems



Comprehensive Care Planning

The Lead Care Manager, in coordination with all existing team members, will provide the below:

- Connecting to primary care, vision, and dental services
- Linking to mental health therapy and counseling
- Arranging ABA services, speech therapy, and occupational therapy



Support & Community Connections

- Housing support and assistance
- Food and clothing resources
- Financial assistance programs
- Employment support and job placement services